

**KANSAS
MEDICAL GROUP MANAGEMENT ASSOCIATION**



*Exploring the
Future Galaxies
of
Medical Management*

FALL 1999 CONFERENCE

September 23-24, 1999

Overland Park Marriott
Marriott
10800 Metcalf Avenue
Overland Park, Kansas 66210

AFFILIATED WITH—Medical Group Management Association





FEATURED SPEAKERS



Jane Boucher Arntz

Before owning her business, Jane Boucher (BOO-SHAY) Arntz was a counselor in Sarasota, Florida. She worked with chemically dependent young people. She has her BS and MA from Ohio State University and has done doctoral work at the University of South Florida. She is currently finishing her doctorate in integrative medicine. She has been an adjunct professor at the University of Dayton, Wright State University and Sinclair Community College.

Today, she owns Boucher Consultants, a nationally recognized firm specializing in organizational effectiveness, professional growth and communications. She is a high energy consultant, professional speaker, author of three (3) books including her latest, *How to Love the Job You Hate*. She is also a weekly newspaper columnist. Her clients range from small businesses to

Fortune 500 companies. Her client list includes GM, IBM, the U.S. Air Force and Inc. Magazine – where she has shared the platform with Ross Perot, General Norman Schwarzkopf and Bernard Siegel, M.D.

The National Speakers Association awarded the CSP designation to Jane. She is one of the few Certified Speaking Professionals in the United States.



Charlotte Shelton, Ed.D.

Charlotte Shelton is a coach and consultant in both the public and private sectors. Her work focuses on championing and supporting personal and organizational transformation. She is a founding member of WiseWork, a virtual consulting organization that specializes in nontraditional organizational development products and services. Charlotte also teaches as a clinical professor in Rockhurst University's School of Management where she challenges M.B.A. students to think outside the box of traditional management theories.

Charlotte began her business career as a doctoral intern at Illinois Bell Telephone where she researched the relationship between mentoring and career success for protected-class managers. Corporate positions have ranged from training and organizational development to senior human resource management positions in a variety of financial and energy organizations. She is known for her innovative approach to people practices and her ability to champion radical workplace transformation.

Charlotte holds a bachelor's degree in music education from Drury College, a master's in counseling from the University of Missouri-Kansas City and a doctorate from Northern Illinois University.

Charlotte's passion is to encourage others to think about what is possible for themselves, their workplaces, and the world. She is a frequent seminar/conference presenter and contributes as an author to a variety of new paradigm business journals. Her work integrates state-of-the-art psychology, new science theories, and universal spiritual principles into new models for personal and organizational transformations.

KMGMA 1999 FALL CONFERENCE SCHEDULE

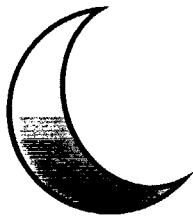
Wednesday, September 22, 1999

4:00 p.m. – 7:00 p.m.	Executive Committee – <i>Quail Creek II</i>
6:00 p.m. – 11:00 p.m.	Hospitality Reception – <i>Suite 1009</i> Committees Dinner
7:00 p.m. – 10:00 p.m.	Insurance / Legislative Committee – <i>Quail Creek 1</i> Human Resources – <i>Quail Creek III</i> Rural Health – <i>Quail Creek IV</i>
9:00 p.m. – 11:00 p.m.	Exhibitor Setup – <i>Salons A-E</i>



Thursday, September 23, 1999

7:00 a.m. – 9:00 a.m.	Members' Registration – <i>Conference Area</i>
7:00 a.m. – 8:00 a.m.	Breakfast – <i>Quail Creek I, II, III</i>
7:00 a.m. – 8:00 a.m.	New Member Orientation and Breakfast – <i>Quail Creek IV</i>
7:00 a.m. – 10:00 a.m.	Exhibitor Setup – <i>Salons A-E</i>
8:00 a.m. – 8:15 a.m.	"Welcome and Announcements – <i>Salons F-J</i>
8:15 a.m. – 10:30 a.m.	MISSION CONTROL CENTER – <i>Salons F-J</i> "How to Love the Job You Hate" Jane Boucher Arntz
10:30 a.m. – 11:00 a.m.	Break - Exhibits - Drawing – <i>Salons A-E</i>
11:00 a.m. – 12:00 Noon	KMGMA Business Meeting (Members Only) – <i>Salons F-J</i>
12:00 Noon – 1:15 p.m.	Lunch with Exhibitors – <i>Quail Creek Ballroom</i>
1:15 p.m. – 2:45 p.m.	Breakout Session #1 A. Employees of The Planet Earth – <i>Salon F</i> "Human Resource Laws" Julie B. Tincknell, JD <i>Shughart, Thomson and Kilroy</i> B. Fuel Emission Controls – <i>Salons G-H</i> "Negotiating Managed Care Contracts" Patrick L. Patterson <i>Health Midwest</i> C. Managing the Daily Functions of Your Space Craft – <i>Salons I-J</i> "Understanding & Controlling Risk in the Medical Practice" Ann Lasley, JD <i>KaMMCO</i>
2:45 p.m. – 3:15 p.m.	Break - Exhibits - Drawing – <i>Salons A-E</i>
3:15 p.m. – 4:45 p.m.	Breakout Session #2 – Repeat of Session #1
5:30 p.m. – 6:30 p.m.	Social (Open Bar) – <i>Salons F-J</i>
6:00 p.m. – 11:00 p.m.	Hospitality – <i>Suite 1009</i>
6:30 p.m. – 7:45 p.m.	Dinner – <i>Salons F-J</i>
8:00 p.m. – 10:00 p.m.	Games of Skill and Games of Chance (Cash Bar)
10:00 p.m. – 10:30 p.m.	Raffle / Auction



Friday, September 24, 1999

7:30 a.m. – 8:30 a.m.	Breakfast – <i>Quail Creek I, II, III</i>
7:30 a.m. – 8:30 a.m.	Past Presidents' Breakfast – <i>Quail Creek IV</i>
8:30 a.m. – 9:00 a.m.	Break - Exhibits - Drawing – <i>Salons A-E</i>
9:00 a.m. – 10:15 a.m.	SEARCHING THE GALAXY AND WORKING WITH ALIENS – <i>Salons F-J</i> "Designing Organizations for the 21st Century" Charlotte Shelton, Ed.D.
10:15 a.m. – 10:45 a.m.	Break - Exhibits - Drawing – <i>Salons A-E</i>
10:45 a.m. – 12:00 Noon	SEARCHING THE GALAXY AND WORKING WITH ALIENS – <i>Salons F-J</i> "Searching for Organizational Transformation" Charlotte Shelton, Ed.D.
12:00 Noon – 1:30 p.m.	Lunch (Topical Tables) – <i>Quail Creek Ballroom</i>
1:30 p.m.	Adjournment

BREAKOUT SESSIONS 1 AND 2

Employees Of The Planet Earth “Human Resource Laws”

Julie B. Tincknell is an associate with Shughart, Thomson and Kilroy, P.C., in Kansas City, Missouri, and practices in labor law and employment discrimination. She has experience in a variety of employment law subjects, including wage and hour issues, EEO litigation and sexual harassment. Ms. Tincknell received her Juris Doctorate from the University of Kansas and did her undergraduate work in History at California Polytechnic State University in San Luis Obispo, California. She is admitted to practice in both Missouri and Kansas. She is a member of the American Bar Association, Labor and Employment Division, the Missouri Bar Association, the Kansas City Metropolitan Bar Association and the Wyandotte County Bar Association. Ms. Tincknell previously worked as Assistant City Attorney for the City of Kansas City, Kansas, and clerked for Judge Robert L. Gernon of the Kansas Court of Appeals.

Fuel Emission Controls “Negotiating Managed Care Contracts”

Patrick L. Patterson, Vice President, Managed Care, Health Midwest, in his current position, is primarily responsible for the negotiation and management of contractual relationships between Health Midwest and the many managed care plans with which the system contracts. Prior to joining Health Midwest, Mr. Patterson held various senior management positions on the managed care side of the health care equation, including Associate Executive Director of Network Development for Humana Health Care Plans and Vice President of Network Operations and Provider Relations for Prime Health, the region's first HMO.

Mr. Patterson is also an appointee to the State of Missouri's "Certificate of Need Technical Advisory Committee" and has co-authored a managed care textbook entitled "Contract Negotiations in Managed Health Care Organizations."

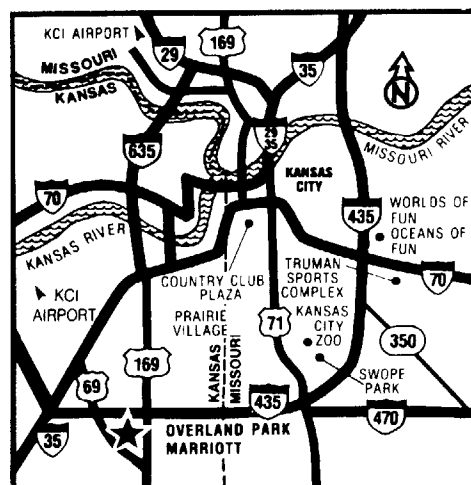
Managing The Daily Functions of Your Space Craft “Understanding and Controlling Risk Within the Medical Practice”

Ann Lasley, JD, is the Assistant General Counsel and Loss Prevention Analyst for KaMMCO. Ms. Lasley assists in KaMMCO's loss prevention efforts and provides technical assistance to physicians and hospitals with regard to health care law matters. Ms. Lasley graduated from the University of Kansas where she earned a bachelor of arts in political science. She received her juris doctorate from Washburn University in Topeka, Kansas.



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