

**KANSAS
MEDICAL GROUP MANAGEMENT ASSOCIATION**



**“The Challenge of Change:
Surviving the Pressures on Healthcare”**

FALL 1997 CONFERENCE

September 18-19, 1997

OVERLAND PARK

Marriott®

10800 Metcalf Avenue
Overland Park, Kansas 66210

AFFILIATED WITH—Medical Group Management Association





FEATURED SPEAKERS

“The Challenge of Change” and “How to Build Teamwork”



Jane Boucher Arntz

Before owning her business, Jane Boucher (BOO-SHAY) Arntz was a counselor in Sarasota, Florida. She worked with chemically dependent young people. She has earned her BS and MA from Ohio State University and has done doctoral work at the University of South Florida. She has been an adjunct professor at the University

of Dayton, Wright State University and Sinclair Community College.

Today, she owns Boucher Consultants, a nationally recognized firm specializing in organizational effectiveness, professional growth and communications. She is a consultant, professional speaker and author of three books. She is also a weekly newspaper columnist. She is currently on a national speaking tour discussing her new book entitled “How to Love the Job You Hate.” Her clients range from small businesses to Fortune 500 companies, and her client list includes GM, IBM, the U.S. Air Force, and Inc. Magazine – where she has shared the platform with Ross Perot and General Norman Schwarzkopf.

The National Speakers Association awarded the CSP designation to Jane. She is one of the few Certified Speaking Professionals in the United States. Jane knew she had finally made it as a professional speaker when she was asked to fill in for the late, great Ohio State coach, Woody Hayes.

“Humor in the Workplace”



Mary Fisher

Mary Fisher is a highly sought-after speaker and trainer who is meriting strong interest on the circuit all over North America. Her background from front-line executive positions in sales, marketing, government and training provides her with a special organizational insight. Mary has held the position of national trainer manager for a well-known cosmetic company and was a public relations professional for a major U.S. retailer. These experiences, as well as writing and speaking abilities, have prepared her for a role as a professional speaker and trainer. Mary also has experience as a comedian in top comedy clubs throughout the United States, and her talents have been recognized with awards in Kansas City and New York City. She is a member of the American Society for Training and Development, American Association for Therapeutic Humor, The National Speakers Association, and is on the faculty of a major seminar company. Mary Fisher has uniquely combined her 26 years of business experience with 13 years of comedy experience to become the Enter “Trainer”.

“Wheel of Misfortune”

Ann Lasley

Ann Lasley is currently Assistant General Counsel and Loss Prevention Analyst for the Kansas Medical Mutual Insurance Company (KaMMCO). Ann is responsible at KaMMCO for coordinating loss prevention workshops for physicians and office staff, organizing physician support groups involved in litigation, preparing articles for “Vital Signs” and other medical publications, performing practice reviews, analyzing claims data, and assisting the General Counsel with corporate legal matters. Prior to coming to KaMMCO, Ann was an associate with Carpenter, Weir & Myers Law Firm, a solo practitioner, and an associate at the Law Offices of Susan Ellmaker. She was admitted to the Kansas Bar in 1988.

Ms. Lasley completed her J.D. degree at Washburn University in 1987, and is a professional member of the Kansas Bar Association, Topeka Bar Association, Women Attorney’s Association in Topeka, and the Jenny Mitchell Kellogg Circle. She has completed numerous articles and conducted workshops on loss prevention.

“Fraud and Abuse Compliance – What Do I Do Now?”

Lori Callahan

Lori Callahan has been the General Counsel and Vice President of Claims for Kansas Medical Mutual Insurance Company (KaMMCO) since 1991. Prior to KaMMCO, she had positions as a partner at Bennett, Dillon & Callahan Law Firm, was an Adjunct Professor at Washburn University, and a partner at Marshall, David, Bennett and Hendrix. Lori received her J.D. degree in 1983 from Washburn University School of Law.

Ms. Callahan has professional membership in American Bar Association, Kansas Bar Association, Kansas Lawyer Service Corporation, Topeka Bar Association, Women Attorney’s Association, National Health Lawyers Association, and is a member of the United States District Court of Appeals for the Tenth District. She was a member of the Class of 1994 for Leadership Kansas and Leadership Topeka in 1986. Lori has conducted numerous loss prevention workshops for Kansas physicians and office personnel.

Meg Henson

Meg Henson is Director of Government Affairs and Associate General Counsel for Kansas Medical Society (KMS). Originally from Topeka, Ms. Henson currently resides in Lawrence. She received her B.A. in political science and J.D. degrees from the University of Kansas. Prior to coming to KMS, Meg worked as the Legislative Assistant to former Senate President, Bud Burke, in the State Capitol. Ms. Henson’s current responsibilities include: assisting with planning, organization and coordination of KMS public policy goals; representing the interests of the KMS physicians at the Kansas legislature; collaborating with the American Medical Association to help lobby members of Congress; researching policy and legal issues affecting health care; and assisting KMS on legal matters. She also participates in public relations activities of KMS.

KMGMA 1997 FALL CONFERENCE SCHEDULE

Wednesday, September 17, 1997

6:00 p.m. - 10:00 p.m.	Executive Committee Meeting – <i>Quail Creek I</i>
6:00 p.m. -	Hospitality Reception
7:00 p.m. - 8:00 p.m.	Executive Committee Dinner – <i>Quail Creek I</i>
7:00 p.m. - 10:00 p.m.	Insurance and Legislative Committees – <i>Quail Creek II</i>
	Rural Health Committee – <i>Quail Creek III</i>
	Human Resources Committee – <i>Quail Creek IV</i>
9:00 p.m. - 11:00 p.m.	Exhibitor Setup – <i>Salons F to J</i>

Thursday, September 18, 1997

7:00 a.m. - 8:00 a.m.	Breakfast – <i>Quail Creek I to III</i>
7:00 a.m. - 9:00 a.m.	Member Registration – <i>Grand Ballroom Hallway</i>
7:00 a.m. - 8:15 a.m.	New Member Breakfast and Orientation – <i>Quail Creek IV</i>
8:15 a.m. - 8:30 a.m.	Welcome and Announcements – <i>Salons A to E</i>
8:30 a.m. - 10:00 a.m.	“Fraud and Abuse Compliance – What Do I Do Now?” by Lori Callahan and Meg Henson – <i>Salons A to E</i>
10:00 a.m. - 10:30 a.m.	Break - Exhibits - Drawings – <i>Salons F to J</i>
10:30 a.m. - 12:00 p.m.	KMGMA Business Meeting – <i>Salons A to E</i>
12:00 p.m. - 1:15 p.m.	Lunch with Exhibitors – <i>Quail Creek I to IV</i>
1:15 p.m. - 2:45 p.m.	“Humor in the Workplace” by Mary Fisher – <i>Salons A to E</i>
2:45 p.m. - 3:15 p.m.	Break - Exhibits - Drawings – <i>Salons F to J</i>
3:15 p.m. - 4:45 p.m.	“Humor in the Workplace” – (continues) by Mary Fisher – <i>Salons A to E</i>
5:00 p.m. - 6:00 p.m.	Hospitality Reception
6:00 p.m.	Dinner and “Boats” Entertainment – <i>The Station</i>

Friday, September 19, 1997

7:30 a.m. - 8:30 a.m.	Breakfast – <i>Quail Creek I to IV</i>
8:30 a.m. - 9:00 a.m.	Break - Exhibits - Drawings – <i>Salons F to J</i>
9:00 a.m. - 10:15 a.m.	“The Challenge of Change” by Jane Boucher Arntz – <i>Salons A to E</i>
10:15 a.m. - 11:00 a.m.	Break - Exhibits - Drawings – <i>Salons F to J</i>
11:00 a.m. - 12:15 p.m.	“How to Build Teamwork” by Jane Boucher Arntz – <i>Salons A to E</i>
12:15 p.m. - 1:15 p.m.	Lunch – <i>Quail Creek I to IV</i>
1:15 p.m. - 2:45 p.m.	“Wheel of Misfortune” by Ann Lasley – <i>Salons A to E</i>
2:45 p.m. - 3:00 p.m.	Break
3:00 p.m. - 3:45 p.m.	Breakout Sessions #1 ACMPE Mini-tutorial – <i>Quail Creek I</i> Office Technology – <i>Quail Creek II</i> Legislative Committee – <i>Quail Creek III</i> Rural Health – <i>Quail Creek IV</i> Insurance Committee – <i>Salons A to E</i>
3:45 p.m. - 3:50 p.m.	Break
3:50 p.m. - 4:35 p.m.	Breakout Sessions #2 (repeat of #1)
4:35 p.m. - 4:45 p.m.	Re-convene for final Drawings and Adjournment – <i>Salons A to E</i>

BREAKOUT SESSIONS I AND II

“ACMPE Mini-tutorial” - Fred Vance, FACMPE

Fred is the Administrator of the Lincoln Center OB-GYN in Topeka and Lawrence. He joined the ACMPE in 1984, became a Fellow in 1990, and served three years on the national Professional Papers Committee. He has served annually for the past six years as an oral examiner and essay examiner for the College exams. His presentation for this conference will provide suggestions on how to prepare for the ACMPE exams and how to develop the professional paper requirements. The exams format will also be discussed. He will review membership requirements as well as advantages of belonging to MGMA and ACMPE.

“Office Technology” - Randy Dickey & Daniel Hamill, Co-Leaders

This breakout session will be a “nuts and bolts” discussion of the rapidly developing area of office technology and data processing. Bring your questions or current office computer needs or problems. How can medical offices prepare themselves to utilize computers? What are the advantages of e-mail? Are PC's useful in a doctor's office? When will the era of electronic medical records arrive? Which computer firms are available in Kansas and are being used by other groups? How useful would the Internet be to my office? Should KMGMA develop a standing committee on office technology?

“Legislative Committee” - Jo Marsh, Discussion Leader

Jo is currently the Legislative Committee Chair for Kansas MGMA. This breakout session will be a discussion on how the committee works. What are its strengths and needs? How can my clinic help with legislative issues we favor or are against? What is on the State and National lawmakers' horizons? How do I volunteer to be on this crucial Committee?

(Over)

“Rural Health” - Doug Klice, Discussion Leader

This breakout session will be a “nuts and bolts” round table discussion on features and requirements for rural health clinics. Are there any state or federal requirements I should know about? Is special funding or reimbursement available? What tax advantages exist to assist rural health clinics? Do these clinics have any different billing or coding needs?

“Insurance Committee” - Jim Bruey, Discussion Leader

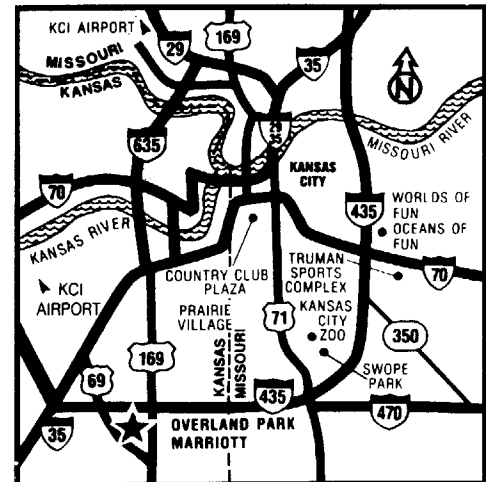
Jim is currently the Insurance Committee Chair for Kansas MGMA. This breakout session will be a “nuts and bolts” discussion on how the Committee can better serve the needs of the clinics in Kansas. Bring your questions and current problems with insurance! What topics with third party payors urgently need correcting? Will standardize credentialing ever occur statewide? How can my clinic help influence positive change with insurance companies? What areas in Kansas are seeing the greatest impact from managed care? How do I volunteer to be on this crucial Committee?



OVERLAND PARK

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If you have questions or comments, call one of your Officers.

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